



Hospital Streamlines Project Management and Workflow in Single Business System

Klinikum Wels-Grieskirchen Hospital in Austria needed modern business management software to help track and provide visibility into projects during a business transformation. The hospital chose Nintex Workflow for SharePoint based on Microsoft SharePoint Enterprise CAL. Nintex partner KCS.net implemented a solution that improves time management and team collaboration through a central repository for documents, projects and tasks. This solution led to increased productivity in all departments and throughout the organization.

THE CHALLENGE OF MANAGING 100 PROJECTS AT ONCE

With 30 departments and institutes, Klinikum Wels-Grieskirchen is the fifth-largest hospital in Austria. The organization cares for more than 75,000 patients every year, and is considered the principal healthcare provider of Wels, Grieskirchen, and the bordering regions in the Northern part of the nation.

Recent reforms in the country have mandated that healthcare centers institute process and infrastructure changes throughout all departments. Klinikum Wels-Grieskirchen was faced with the challenge of implementing and managing one hundred projects at once.

An agile, centralized project management tool was needed to help organize and track company-wide efforts and help employees retrieve project-related information quickly. The organization had previously used a SharePoint platform based on Microsoft SharePoint Foundation for document management.

CUSTOMIZED WORKFLOWS TO EMPOWER EMPLOYEES, SAVE TIME

Klinikum Wels-Grieskirchen considered several solution options and ultimately chose Nintex Workflow, and Nintex Forms due to several capabilities inherent in the software. The deployment and customization of the solution was managed by local Nintex partner, KCS.net. The partner was chosen based on their extensive domain knowledge around implementation of tailor-made business management solutions using Microsoft SharePoint and Nintex.



Company: Klinikum Wels-Grieskirchen

Website: www.klinikum-wegr.at

Country: Austria

Industry: Healthcare

Business Situation:

Klinikum Wels-Grieskirchen Hospital needed modern business management software to help track and provide visibility into projects during a business transformation.

Solution:

The hospital chose Nintex Workflow, and Nintex Forms business management software based on Microsoft SharePoint.

Benefits:

The solution helped speed up internal processes, simplify collaboration throughout the company, and increase productivity in all departments.

KCS.net began deployment in December 2011, and within a few weeks the first version had been rolled out. KCS.net successfully implemented a centralized project management platform based on Microsoft SharePoint, Nintex Workflow, and Nintex Forms. The solution allows Klinikum Wels-Grieskirchen staff members to quickly access the information necessary to support company-wide work-streams and initiatives.

A large number of Nintex Workflow features were configured during the deployment to support the company's business needs while following corporate identity and corporate design guidelines. The resulting workflow solution enables all employees to create templates, easily handle the rights management, automatically distribute emails, and fill out ready-made forms.

The solution improves time-management and team collaboration by providing a single repository for documents, projects and tasks. Documents are synchronized automatically; ensuring that all authorized persons have access to the same information.

Tracking of project and team records, and the management of monthly goals and objectives is streamlined through the use of automated emails and a dashboard showing progress against each goal.

"I am really excited about the excellent work and the exceptionally prompt implementation. Within a few weeks we obtained a complete solution to easily manage one hundred projects at the same time. The new platform has been a great benefit for our business."

Dr. Harald Eder
Head of OE/QM/IT
Klinikum Wels-Grieskirchen GmbH

The Microsoft plugin "Protokoll-Aufgabenverwaltung" was additionally enabled to provide for optimal management and organization of active projects. The add-on allows for automatically creating tasks and activities, then incorporating them directly into a SharePoint task list. Staff can now assign, edit and display tasks in protocols; additionally the task status can be requested at any time.

THE BENEFITS OF AN INTUITIVE, AUTOMATED WORKFLOW

Combining the central repository and intuitive workflow interface features of Nintex with the enterprise content management capabilities of SharePoint, the solution helped speed up internal processes, simplify collaboration throughout the company, and increase productivity in all departments. The tracking and management of monthly objectives saves time and money and greatly increases efficiency throughout the whole company.

As a result of the familiar and user-friendly UI of SharePoint and Nintex Workflow, the training for the staff members took only a few days.

Through the right choice of powerful, agile software, and the utilization of the right partner, Klinikum Wels-Grieskirchen GmbH was able to achieve and exceed their business transformation goals through the right choice of powerful, agile software, and the utilization of the right Nintex partner.



KCS.NET

With over 540 successfully realized SharePoint and ERP-projects and more than 200 Microsoft certified employees, KCS.net is the Microsoft Dynamics AX partner with the biggest sales volume in Germany, Austria and Switzerland.

